

## Lindy Crawford

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**From:** tom <tom@surfacingolution.com>  
**Sent:** Thursday, July 28, 2016 2:41 PM  
**To:** Lindy Crawford  
**Subject:** request to put on meeting agenda of city council meeting 8/10/16

1. Thomas Meyer, 90 tonka bay rd, 612-432-8124
  2. For the last year, from 7-1-15 to 6-30-16, I feel I have been overbilled on my water bill by 54,000 gallons. I request that the city council authorize a credit to my account for that amount. I further request that a credit of \$40 be issued for my water meter test, as this test is not valid and doesn't reflect "field" data.
  3. Since having a new meter installed on 6/9 to 7/28 I have used 4,915.7 gallons. On a quarterly basis this is 9 units. This usage seems to be accurate for my average quarterly usage data before 7/1/15. The city administrator should be ready to verify this on 8/10/16. From 7/1/15 to 6/30/16, I was billed for 90 units. There was no leakage and I didn't put in a swimming pool or ice rink. When the meter was replaced, the tonka bay employee confirmed the meter was NOT running. NO LEAGAGE. I state that no repairs were done for water leakage at my house. So 90 units billed less 36 units projected usage is 54 units credit request. The 36 units alone billed on 1/1/16 to 3/31/16, show that the meter wasn't reading correctly as this is such an absurd amount. Furthermore, why the meter is not "field tested" as a gas station pump is, is beyond me.
  4. As a 28 year resident of Tonka Bay, I hope the city council will vote positively on my request.
- Tom Meyer